RIVER VALLEY
HOME HEALTH & HOSPICE

## Bridge Program

River Valley's Bridge Program is available to assist community members who are struggling with serious or chronic illness.

**This program is a complementary service for our communities.**

**If you or your loved one does not require a skilled service of home health or hospice, our palliative social worker can assist with:**

- Helping navigate the health care system
- Assessing future care needs
- Linking patients to community resources
  - Caregiving agencies
  - Long term care options
  - Meals on wheels
  - In Home Health Support Referrals
- Providing resources for support groups
- Dementia resources
- Advance Directives

**Call today to speak with a Palliative Social Worker at 928-704-1302**

**Updated: 1/8/2024**

RIVER VALLEY
HOME HEALTH & HOSPICE

# Needles

3954 Frontage Rd., Suite A
Bullhead City, AZ 86442
Phone: 928-704-1302
Fax: 928-704-1308

# Community Resource Handbook

*River Valley Home Health and Hospice (RVHHH) is pleased to provide you with this Community Resource Handbook. RVHHH does not endorse any of the services or businesses in this Handbook, but provides them to you so you can make your own decision.*

## Long Term Care Placement

**ASSISTED LIVING FACILITIES / SKILLED NURSING**

**SKILLED NURSING FACILITIES**

- The Legacy Rehab & Care Center 928-763-1404 2812 Silver Creek Rd., BHC
- Blythe Post Acute– 760-922-8176 / 285 W Chanslor Way, Blythe, CA

**CAREGIVING SERVICES**

- ANR Care Systems—928-433-9933

**COUNSELING SERVICES**

- AA Hotline—877-652-9005
- Needles Behavioral Health Clinic– 760-326-9313
- Suicide Lifeline—800-273-8255

**DEMENTIA/ALZHEIMER'S SERVICES**

- Alzheimer's Association Helpline—800-272-3900
- Dementia Connection of Havasu—928-453-8190
- Alzheimers & Related Dementias Ed & Referral Center—800-438-4380
- Alzheimer's Foundation of America—866-232-8484
- Banner Alzheimer's Institute—602-839-6900 banneralz.org
- Barrow Neurological Institute barrowneuro.org
- Cleveland Clinic Lou Ruvo Center for Brain Health—702-483-6000
- Mayo Clinic—800-446-2279

**DIALYSIS**

- Fresenius Medical Care and Dialysis Center—928-763-5550 2650 Miracle Mile, Bullhead City

**DURABLE MEDICAL EQUIPMENT**

- Anything Medical/Tri-State Respiratory—928-763-5959
- Preferred Home Care—928-634-7528
- Lincare—928-680-1855
- Sheild Healthcare– 800-557-8797

## Ways you can volunteer:

- Being a comforting and supportive presence
- Read to patients
- Play card/board games
- Help around the office
- Play an instrument
- Pet Companionship
- Running errands or doing light housekeeping
- Encouraging the patient to tell their life story
- Provide caregivers with a much-needed break
- Bereavement Support
- Vet to Vet Companionship
- Volunteers are never asked to do something they are not comfortable doing.

**You can make a difference.**

**Contact the River Valley Home Health & Hospice Volunteer Coordinator located in Bullhead City at (928)704-1302.**

RIVER VALLEY

CARES FOUNDATION

## EMERGENCY RESPONSE SERVICES (POLICE, FIRE AND FRAUD)

### Fire Dept

- San Bernardino County Fire– 760-326-2833

### POLICE

- San Bernardino County Sherrif's Department– 760-326-9200
- California Highway Patrol– 760-326-2000

### EMERGENCY RESPONSE SYSTEMS

- One Touch Med Alert - local/GPS—928-208-4966 or 866-217-1012
- Caring Responders (Lincare)—866-993-0661
- Phillips Lifeline—800-380-3111 or 800-543-3546
- Alert 1—866-581-4540
- Life Alert—800-360-0329
- 1 800 Med Alert—800-633-2537
- Healthcom www.healthcominc.com—800-525-6237
- Life Beacon: Mobile Alert Solution—888-502-3373
- Wireless Medical Alert—800-800-7113 www.medibutton.com
- Mobile Help—800-800-1710

### FOOD RESOURCES

- Calvary Church of Needles– 760-326-2904
- Ft. Mohave Tribal Senior Nutrition Program– 760-629-2371
- Firehouse Isabel's Pantry– 760-443-4342
- FireHouse Ministries/Mobile Food Pantry- 760-443-4342
- Meals on Wheels– 760-326-2898
- Needles CapK WIC Program– 866-327-3074
- Needles Senior Center– 760-326-4789
- Salvation Army 760-877-3940
- Santa Fe Park 760-326-3522
- Set Free Ministries- 760-326-2941
- St. Ann's Catholic Church– 760-326-2721
- St. Vincent De Paul– 760-326-4420
- Meal Delivery Private Pay:
  - Homestyle Direct—866-735-0921 / www.homestyledirect.com
  - Mom's Meals—877-508-6667 / https://www.momsmeals.com

## Funeral Homes, After Death Services, Cemetery, Body Donations

### FUNERAL HOMES

- ***Lake Havasu***
  - Bradbury Memorial Center—928-466-9111 / 3317 Highway 95 N.
  - Lietz-Fraze FN Home & Crematory—928-855-4949 / 21 Riviera Blvd.
  - Desert Lawn FN Home—928-854-3100 / 2225 N. Kiowa Blvd., LHC
  - Lake Havasu Memorial Gardens—928-855-4085
- ***Parker***
  - Desert Lawn Funeral Home – Parker—928-575-1511
  - Parker Funeral Home Dignity Memorial, Parker—928-669-2156
- ***Bullhead City***
  - Arizona Affordable Funeral Home, BHC—928-768-7387
  - Desert Lawn Funeral Home, Crematory and Memorial Gardens
    - Mohave Valley—928-768-5959
    - BHC – 928-768-5959
  - Dimond & Sons, BHC—928-763-5440/ Fort Mohave – 928-768-4050
- ***Needles***
  - Dimond and Sons– 760-326-2323

### AFTER DEATH SERVICES

- Catholic Charities-San Bernardino 909-880-3625
  - Up to $500 in arrangement assistance case by case.
- San Bernardino County Coroner's 909-387-2978
  - Assistance available, family waives rights to deceased and body cremated and buried in county burial
- Unforgettables Foundation 909-335-1600
  - Assistance with final arrangements to families who have lost a child
- Phoenix Foundation 760-247-2290
  - Burial expense assistance when death was result of crime or accident
- Veteran's Resources-VA will pay up to $2000 toward burial expenses . 800-827-1000
- Social Security- surviving spouse may receive a special lump sum death payment of $255 if they meet requirements. 866-772-1213
- Full-Circle Aftercare—888-713-4625



- **NON-AMBULANCE MEDICAL TRANSPORT**
  - ANR Medical Transports—928-433-9933
  - Basic Life Support, LLC—928-577-7173 (Stretcher)
  - On Site Transportation– 844-566-7483 www.onsitedrive.com

### UTILITY & HOUSING ASSISTANCE

- Lifeline Telephone Service– 866-272-0349
- Home Energy Assistance Program (HEAP)- 909-723-1500
- Salvation Army Utility Help– 760-228-0114

### UTILITY COMPANIES

- Needles Public Utility Association (N.P.U.A)- 760-326-5700
- Southwest Gas Co.– 877-860-6020
- Golden Valley Cable– 760-326-4190
- Frontier Communications– 928-453-0532
- Mohave Broadband– 928-768-0110

### Veterans Affairs

- Dept. of Veterans Affairs National—800-827-1000
- Tristate Military Moms Active-Duty Military/Veterans & their family support groups, community service—928-201-0319
- **VA Suicide Prevention Life-Line—800-273-8255**
- Veteran Angels (501(c)3)—888-319-1117 / www.vetangels.org
- White House VA Hotline—855-948-2311
- Homeless Veterans Services
  - Nation's Finest—928-615-4965

  (Assists homeless veterans / Prevents veteran homelessness)

### VITAL STATISTICS

- California Department of Public Health– 916-558-1784 (Birth and Death Certificates)

  Vital Records (ca.gov)

### WOUND CARE

- Valley View Wound Care & Hyperbaric Center—928-788-3640
  1520 Hammer Ln., Ste. 105 Fort Mohave
- WARMC Wound Healing Center—928-444-1454
  2500 Canyon Road, Building C, Unit 3 BHC

- Smith's Food and Drug
  - Bullhead City - 928-763-8777
  - Fort Mohave - 928-330-3704
- Sam's Club Pharmacy Bullhead City - 928-754-3961
- Target (CVS Pharmacy) Bullhead City - 928-704-5065
- Walgreens Bullhead City - 928-763-5858
- Walmart Pharmacy
  - Bullhead City - 928-758-3447
  - Fort Mohave - 928-768-9022
- Riverside Pharmacy—Bullhead City- 928-219-4700

**SENIOR CENTER**

- Needles Senior Center– 760-326-4789

**SOCIAL SECURITY**

- Social Security Administration SSA.gov
  - Prescott Service Area - Lake Havasu City—877-457-1733
  - Needles Service Area - Bullhead City, Mohave Valley—866-596-7946

**SOCIAL SERVICE AGENCIES**

- In Home Support Services– 760-326-9328
- Behavioral Health Services– 760-326-9313
- Children and Family Services– 760-326-9339
- Transitional Assistance Department (TAD) 877-410-8829
- Social Security Administration– 866-931-4956
- Fort Mohave Tribal Social Services– 928-346-1550
- Department of Child Support– 866-901-3212
- Department of Social Services– 877-410-8829
- Needles Center for Change– 760-326-4590
- Needles Animal Center– 760-326-4952
- Family Caregiver Support Program (FCSP)- 760-326-9224
- Department of Veteran's Affairs– 800-827-1000
- Health Insurance Counseling and Advocacy Program (HICAP) 800-434-0222
- Fort Mohave Tribal Vocational Rehabilitation– 928-768-1144

**TRANSPORTATION/SENIOR TRANSPORTATION**

- Needles Area Transit System (NAT)—760-326-2113
- Silver Rider– 760-326-4789
- Dial-A-Ride– 760-326-4789
- Victor Valley Transit Authority (VVTA)- 760-948-3030
- Ambulance– 760-326-5299



**BODY DONATIONS**

- MedCure—866-560-2525
- Science Care—800-417-3747

**HEARING**

- CapTel Captioned Telephone—702-595-7730 / oeius.org
- California Relay Services– 877-546-7414

**HOMELESS**

- Domestic Violence Unity Home– 760-366-9663
- Salvation Army Emergency Shelter– 909-888-4880
- Set Free Church– 760-326-2941
- Veteran's National Homeless Call Center– 877-424-3838
- VA Loma Linda Healthcare System HCHV Program– 800-741-8387
- Nation's Finest—928-615-4965
  - ∗ Assists homeless veterans / Prevents veteran homelessness
- Victim Witness Services– 800-777-9229
- National Sexual Assault Hotline– 800-656-4673
- National Domestic Violence Hotline– 800-799-7233
- VA crisis chat line 988 then press 1
- Poison control– 800-222-1222
- Teen Rescue– 800-494-2200

**HOSPITALS/HEALTH SERVICES**

- Colorado River Regional Medical Center– 760-326-7100 / 1401 Bailey Ave, Needles, CA 92363
- Health Department– 760-326-9230
- Tri-State Community Healthcare– 760-326-0222
- Western Regional Medical Center—928-763-2273 2735 Silver Creek Rd., Bullhead City
- Valley View M.C. / 928-788-2273 / 5330 S. Highway 95, Fort Mohave
- Havasu Regional Medical Center—928-855-8185
- LaPaz Regional Hospital, Parker—928-669-9201
- Kingman Regional Medical Center—928-757-2101
- Department of Veteran's Affairs– 800-827-1000

**HOTLINES**

- Adult Protective Services– 877-565-2020
- Child Protective Services– 800-827-8724
- WE TIP (report crime)- 800-782-7462
- Alcoholics Anonymous– 760-242-9292
- Gamblers Anonymous– 760-261-4267
- Narcotics Anonymous– 888-322-6817

- VA crisis chat line 988 then press 1
- Poison control– 800-222-1222
- Teen Rescue– 800-494-2200

## PSYCHIATRIC/BEHAVIORAL HEALTH/ HOSPITALS

- Needles Behavioral Health Clinic– 760-326-9313
- Medical Behavioral Hospital of Northern Arizona—928-227-3424
  181 Whipple St., Prescott
- Phoenix Med Psychiatric Hospital—623-600-2730 or 877-398-4186
  1346 E. McDowell Road, Phoenix
- St. Luke's Behavioral Health Hospital—602-251-8535
  1800 E Van Buren St., Phoenix
- Sana Behavoral Health Hospital—725-605-0310
  5975 W. Twain Ave. Suite B, Las Vegas
- Talas Harbor at Bullhead City Behavioral Hospital—928-404-6012
  831 Landon Dr., Bullhead City
- The Pavilion at Southern Hills Hospital/Medical Center Senior behavioral health services—702-916-5100 / 9300 W. Sunset Rd., Las Vegas

## LABS

- Lab Corp—928-763-8272 / 2580 Hwy 95 Ste #216
- Sonora Quest—928-704-7680 / 3003 Hwy 95 #H #81
- Valley View Medical Center 928-788-2273 5330 S. Highway 95, Ft. Mohave

## LEGAL SERVICES

- State of California Department of Justice– Attorney General– Life Care Planning: https://oag.ca.gov/consumers/general/care 800-952-5225
- Inland County Legal Services– 888-805-6455 Ext: 4520
- Inland Fair Housing and Mediation– 800-321-0911
- Victim Witness– 760-552-6946
- Joshua Tree Superior Court– 760-974-3048
- Needles District Courthouse– 760-269-4962
- Legal Aide Inland Empire– 951-369-3009

### *DOCUMENT PREPARATION*

* Tri-State Paralegal Services 928-758-5858

## LIBRARY/LITERACY

- Needles Branch Library– 1111 Bailey Ave, Needles, CA 92363– 760-326-9255

## LICENSE INFORMATION

- Department of Motor Vehicles—800-777-0133
  1040 E Broadway St., Needles, CA 92363



## LOW INCOME HOUSING

- Needles Housing Authority– 760-326-3222
- Lilly Hill Apartments– 760-326-2433
- Mesa Grande Apartments– 760-326-2404
- Riverview Terrace Apartments– 760-326-4800

## MEDICARE—800-633-4227, medicare.gov

## Medicaid

- California Department of Social Services– 877-410-8829
  - Family Assistance
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicare Savings Program:
    * QMB pays for part B premium
    * SLMB pays part B premium
- In Home Health Supportive Services- 877-800-4544
- Adult Protective Services– 877-565-2020
- Child Protective Services– 800-827-8724

## Mental Health Services

- AA Hotline 877-652-9005
- **Suicide Prevention Hotline 800-273-8255**
- Needles Behavioral Health Clinic– 760-326-9313

## Notary – Mobile

- Desert Mobile Notary– 760-903-3400
- RAI's Mobile Notary– 800-766-5146
- Tri-State Paralegal Services 928-758-5858
- Postal Connections, 928-763-5501
- Yolanda Penry—928-444-3996

## NUTRITION

- Dietitian/Certified Diabetic Educator WARMC
  - Jennifer Womack, RD, CDE—928-444-1446

## PHARMACIES

- Rite Aide– Needles– 760-326-2944
- CVS Pharmacy Bullhead City - 928-758-2212 Fort Mohave - 928-763-6822
- Deeflat Pharmacy Bullhead City 928-299-5070
- Safeway Food & Drug
  - Bullhead City—928-763-1888
  - Fort Mohave - 928-704-4443